

Rules of Engagement - Matric Holidays (2021) Livingstone

The purpose of the Matric Holiday experience is to go out and have fun. No one wants to be overwhelmed with lists of rules and guidelines determining how, what, when, and where's.

However, there are a few house rules that are set in place to protect you, your fellow participants, as well as the organisers of the event, and its partners.

It is vital that you take note and abide by these house rules at all times, and acknowledge that by participating in the Matric Holidays experience to Livingstone you are aware of the house rules, as well as commit to abide by them at all times.

These house rules are not just for you, but also includes a commitment we are making to you.

Booking Commitment

- All personal information will be handled with the strictest confidentiality, and no information will be made available or sold to any third parties.
- Your booking secures your place.
- As we acknowledge the uncertainty with unexpected happenings such as Covid-19, a full refund will be given in the case of cancellation of the event (minus an admin and bank fee of R105).
- Cancellation of the event will only be done after consultation with the various partners and organising members, in the following cases:
 - Natural Disaster
 - State of Emergency
 - Travel restrictions enforced by the governments of either South Africa, Botswana, and Zambia.
- Cancellation of attendance for whatsoever reason other than the above mentioned will result in the forfeiting of the full amount.
- No transfer of booking is allowed to another participant.

Personal Commitment

- The Festival Area is a Drug-FREE area, and participants in possession of any illegal drugs will be removed from the premises and all access prohibited, including the campsite area.
- Every year thousands of people travel to and from Livingstone to experience its incredible adventure, beauty, and friendly people. The safety of every participant is of high value to us, but as with any other event, the festival and campsite will have 24-hour security and access control between the festival area and campsite.
- You as a participant are however required to ensure that you remain alert and aware of your surroundings, as well as lock away any valuables such as your passport, jewellery, etc.
 - Lockers will be available to rent
 - Each locker is equipped with a South African electrical power plug. It is your responsibility to have the needed adaptors to charge your phone, etc.
- Personal Travel Insurance is **STRONGLY** advised. Most medical aid insurances provide free travel insurance, but it is your responsibility to communicate and make the needed arrangements.

Activities Commitment

- All activities are facilitated by third parties, including our partner SAFPAR that has made their activities available to you at a highly reduced fee.
- A deposit of R180 per activity secures your place.
- Balance is to be paid in full 90-days prior to departure for Livingstone; thus end August 2021.
- As we acknowledge the uncertainty with unexpected happenings such as Covid-19, a full refund will be given in the case of cancellation of the activities (minus an admin and bank fee of R75 per activity).
- Cancellation of the event will only be done after consultation with the various partners and organising members, in the following cases:
 - Natural Disaster
 - State of Emergency
 - Travel restrictions enforced by the governments of either South Africa, Botswana, and Zambia.
- Cancellation of participation for whatsoever reason other than the above mentioned will result in the forfeiting of the full deposit amount.
- No transfer of deposit is allowed to another participant.